



Port Hope's Special Transit Service

Who is eligible to use the service?

Any resident of the Municipality of Port Hope, who because of a physical disability, is unable to board regular public transit. Or any visitor who can verify they are eligible for a similar service in a different community. Service is currently restricted to Ward 1.

How do I register?

If you have a physical disability and are interested in using the Service, please fill out the application and forward to the Municipality of Port Hope.

How does the service work?

Coach Canada has one radio dispatched mobility bus, equipped with an automatic lift for wheelchairs. By phoning Coach Canada, you can book a ride to any destination in the Municipality of Port Hope, Ward 1. The service is accessible door to accessible door with driver assistance to board and de-board the bus.

What is the fare?

The fare is \$2.00 per one way trip, regardless of distance traveled. There is no fee for one person assisting the disabled rider. Please note that our drivers do not carry change. Please have the exact fare with you.

How to make reservations:

To make a reservation call 905-373-0582.

Advise the dispatcher of the following:

1. Your name
- 2, Date and time of trip
3. Pick up address
4. Destination and time you wish to arrive
5. Purpose of trip
6. Pick up time for return trip
7. Will anyone be accompanying you
8. Are you confined to a wheel chair

If you have to cancel your trip, please advise the dispatch office as soon as possible.

In order to reach a Cobourg destination you may take the Rolls to the terminus of the Accessible Shuttle Bus (regular bus fare). There is a \$25.00 charge each way for trips to Cobourg using the Rolls Bus, based on availability. No Receipts.

When the bus arrives:

1. Be ready to board. Please don't keep other passengers waiting.
2. Show the driver your Registration Card and pay your fare.
3. The driver will assist you in boarding and de-boarding the bus.
4. The driver is only required to wait 5 minutes.

Please note:

1. You may have to share your ride with others. As a result, allow more time for your trip than you would if riding in a car or taxi.
2. Smoking is prohibited on the bus.

OPERATED BY:

Coach Canada/Trentway-Wagar as contracted by Rolls.
Public Works Department
c/o 56 Queen Street
Port Hope ON L1A 3Z9

**For Reservations Call
905-373-0582**

It would be appreciated if you could give us at least 24 hours notice, except in emergencies. Please try to book your reservation as soon as you have made or been advised of your medical or other appointment.

Service available to qualified residents for travel to and from:

- | | |
|--------------|---------------|
| Work | Visiting |
| School | Entertainment |
| Appointments | Recreation |
| Shopping | Other |
| Meetings | |

IN SERVICE: 8 a.m. to 5 p.m.
Monday through Friday (holidays excepted). Charters and off hour service by arrangement.
FOR INFORMATION call: Public Works at 905-885-2431



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R LLS Application

(Applicants to fill out this form and have it signed by their attending professional)

NAME _____

Return to: Public Works Department
c/o 56 Queen Street
Port Hope, ON L1A 3Z9

ADDRESS _____

POSTAL CODE _____

TELEPHONE _____

Type of Disability Permanent Temporary If Temporary, for approximately how long _____

Do you use Wheelchair _____ Crutches _____
or have: Cane _____ Walker _____
Other (please describe) _____
Heart Disease _____ Severe Visual Impairment _____

NOTE: This information will be reviewed in confidence by the Accessibility Advisory Committee and the Public Works representative.

Will you be accompanied when you travel? Yes ___ No ___

Probable type of trip:	Location	Frequency
Hospital	_____	_____
Shopping	_____	_____
Educational	_____	_____
Employment	_____	_____
Medical	_____	_____
Recreational	_____	_____
Other	_____	_____

Describe Disability _____

I hereby apply for ROLLS and certify that I am unable to use regular public transportation because of my physical disability.

Applicant's signature _____

This section to be completed by attending professional (e.g. Physician, Registered Nurse, Physiotherapist, Chiropractor, etc).

Name and title of Professional (Please print) _____

Signature of Professional _____

Address _____

Telephone _____

Fax No. _____

Prior to final approval:

1. Public Works staff will inspect the ingress and egress of the subject address.
2. Public Works staff will inspect the location of the proponent's house to nearest bus stop as part of the recommendation for Rolls service
3. Accessibility Advisory Committee will make a recommendation