

Port Hope Police Services Board 2011 Community Survey

Municipality of Port Hope

Spring 2011

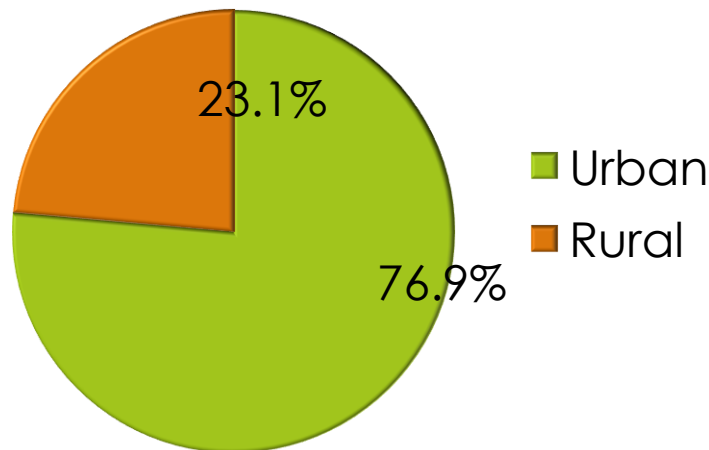
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1. Method

- The 2011 survey is the first that the Port Hope Police Services Board (PHPSB) has conducted to get input from community members on issues relating to policing issues in the Municipality of Port Hope
- In spring of 2011 the PHPSB mailed surveys to approximately 7700 households within the urban and rural areas of Municipality of Port Hope
- 1480 of those households returned completed surveys. In addition, 38 urban high school students completed surveys as a classroom activity, bringing the total number of respondents to 1518 and the return rate to 19.6%.
- The findings are outlined in the following report

2. Place of Residence

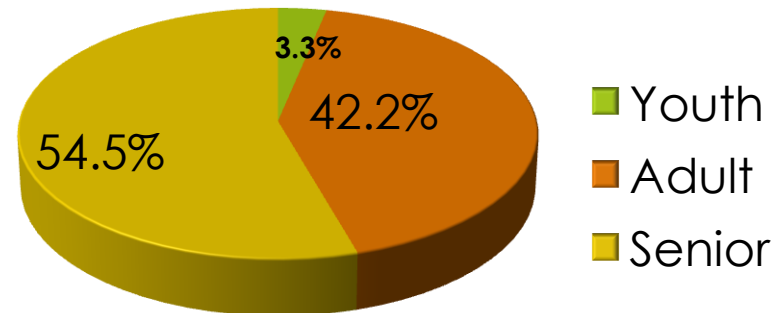


350 (23.1%) of the survey respondents identified themselves as rural residents of the Municipality of Port Hope while 1168 (76.9%) identified themselves as urban residents.

The relative percentage of rural versus urban response to the survey is consistent to the population distribution within the Municipality of Port Hope.

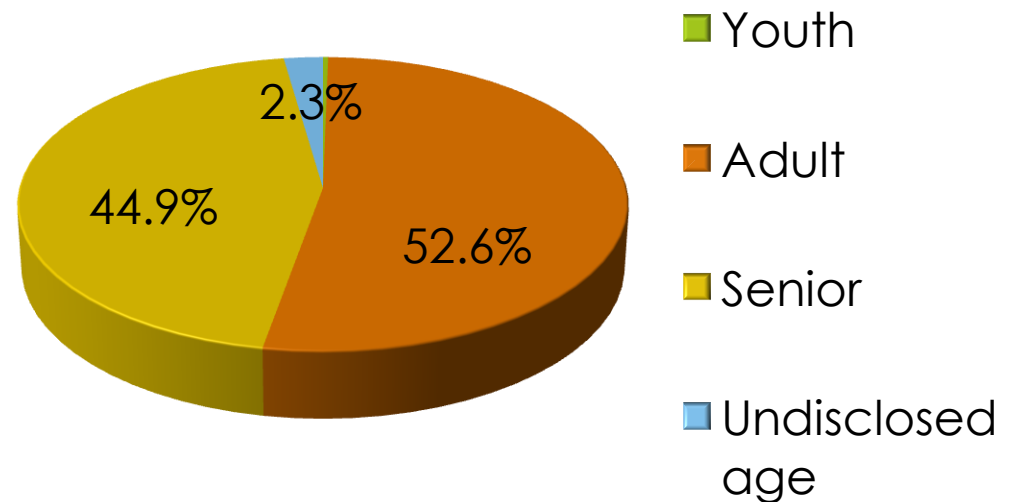
3. Age: Urban Findings

- 39 (3.3%) urban youth completed the survey
- 492 (42.2%) of the urban respondents identified themselves as adults
- 637 (54.5%) of the urban respondents identified themselves as seniors



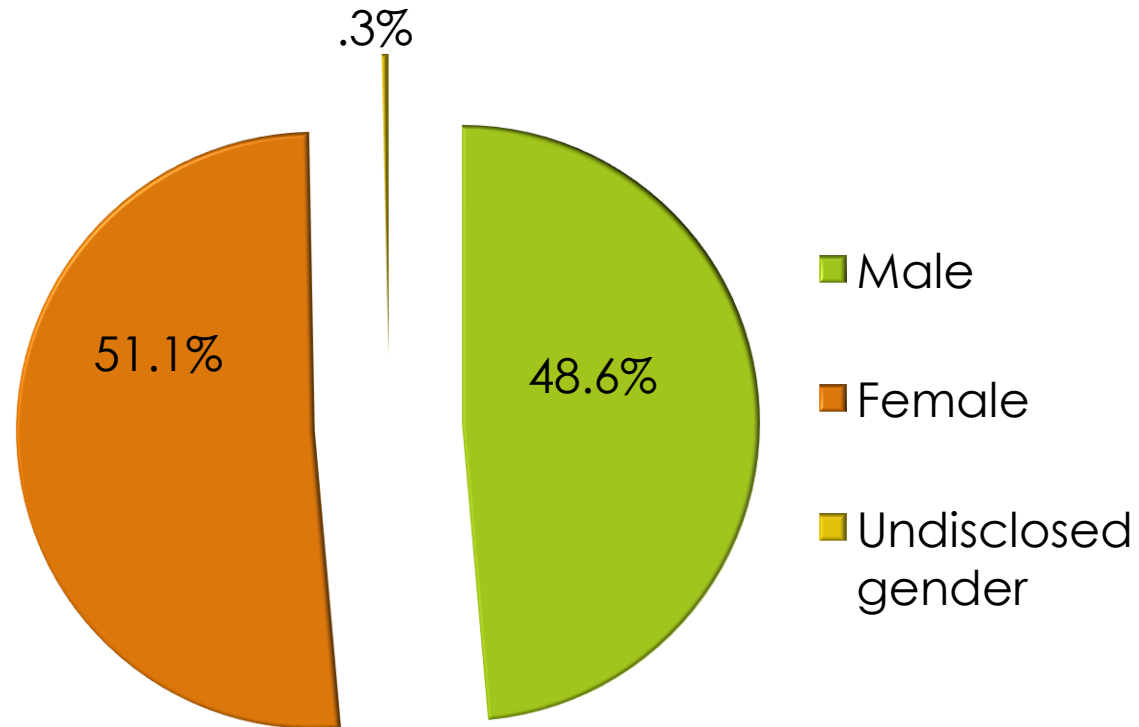
Age: Rural Findings

- only 1 rural youth completed the survey
- 184 (52.6%) of the rural respondents identified themselves as adults
- 157 (44.9%) rural respondents identified themselves as seniors
- 8 additional rural respondents (2.3%) chose not to disclose their age



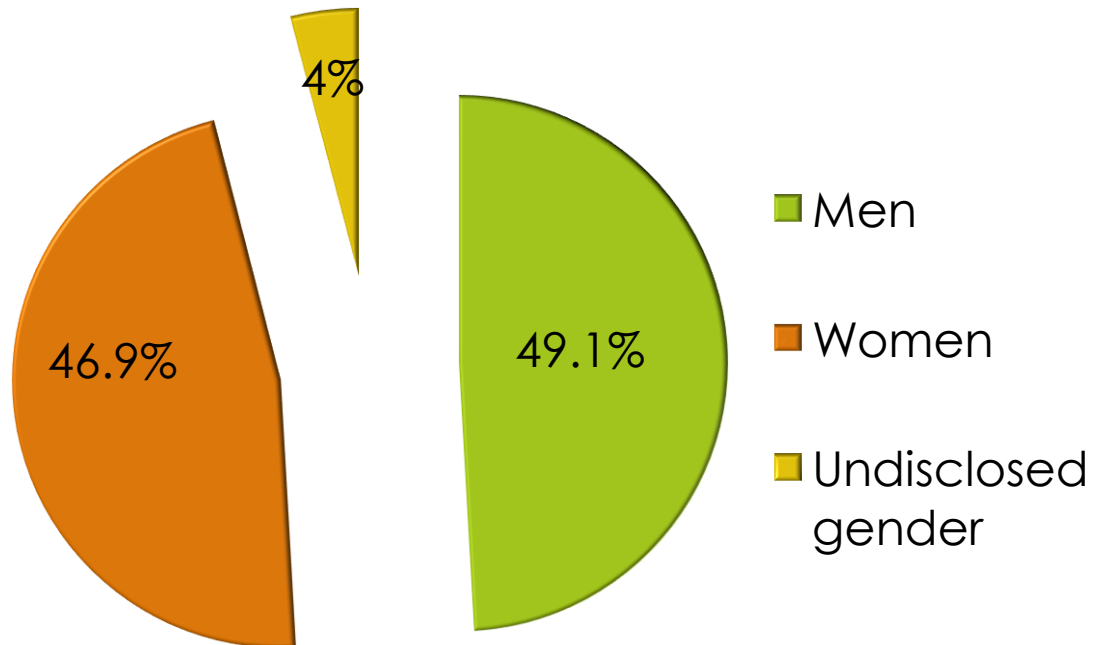
Gender: Urban Findings

- 569 urban males (48.6%) and
- 596 urban females (51.1%) responded to the survey
- 3 additional people (.3%) responded who chose not to identify their gender



Gender: Rural Findings

- 172 rural men (49.1%) and
- 164 rural women (46.9%) responded to the survey
- an additional 14 rural respondents (4%) chose not to identify their gender

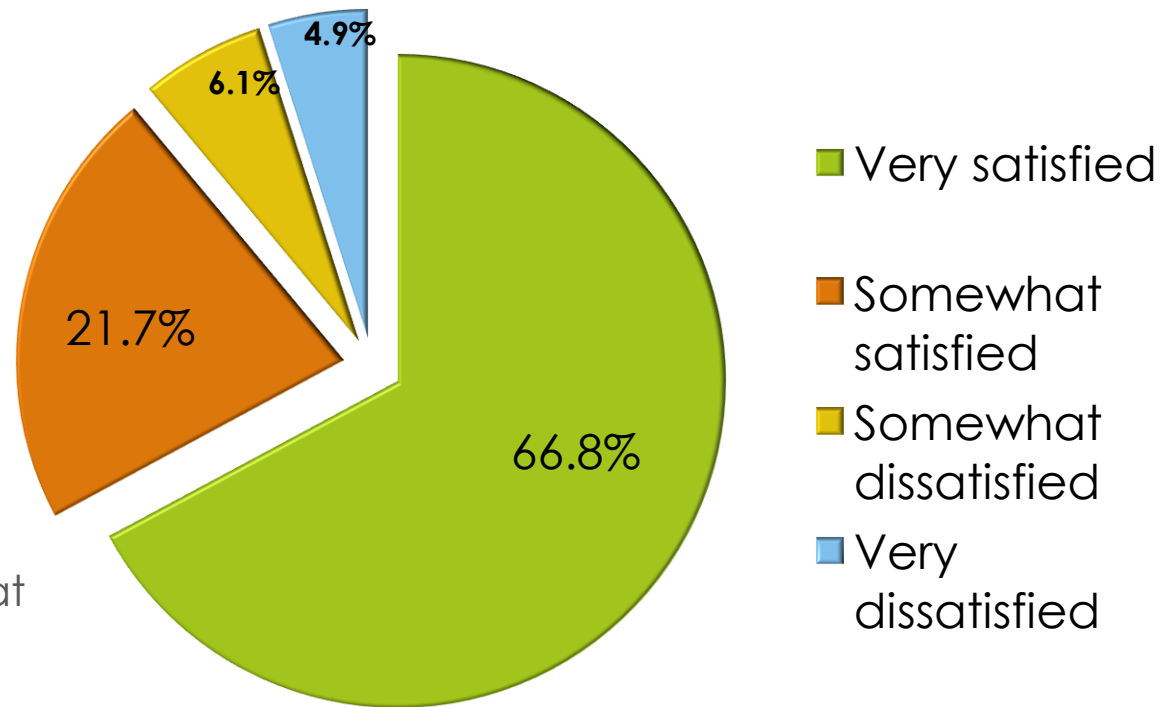


Contact with Police in last 12 months: Urban Findings

557 urban respondents reported that they had had contact with police in the last 12 months

Of these -

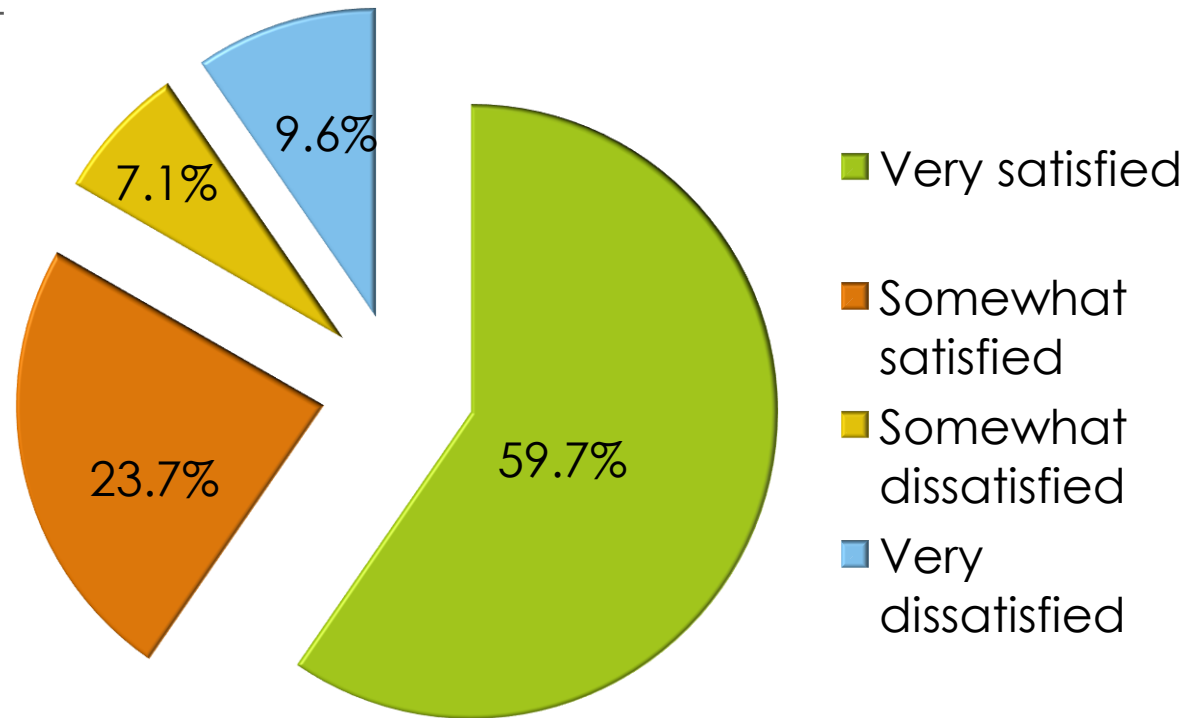
- 369 (66.8%) were very satisfied with the interaction
- 125 (21.7%) were somewhat satisfied
- 35 (6.1%) were somewhat dissatisfied and
- 28 (4.9%) reported they were very dissatisfied



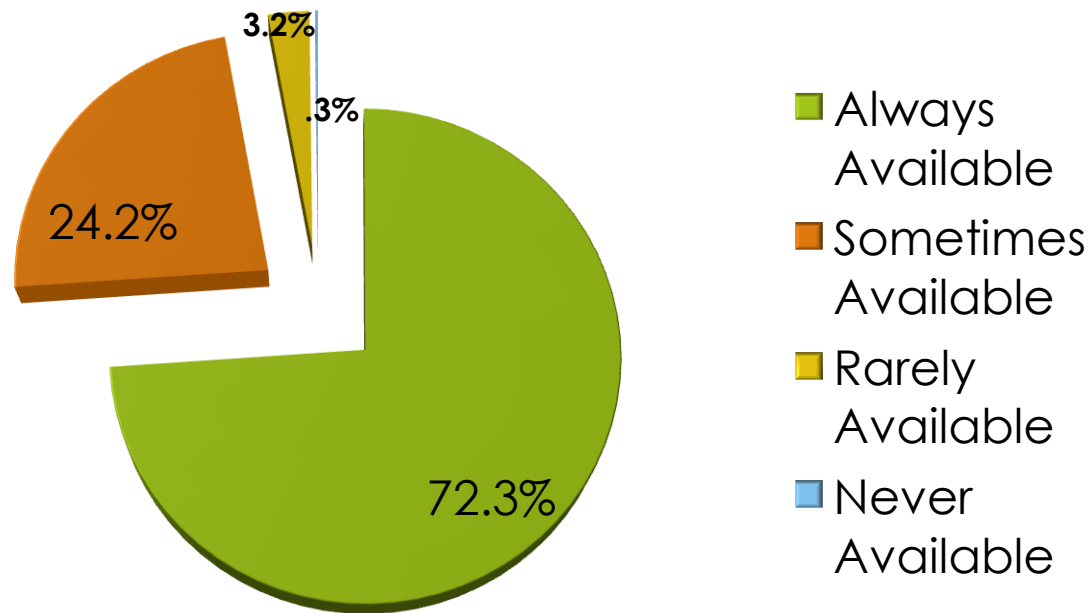
Contact with Police in last 12 months: Rural Findings

Of the 156 rural residents who reported having had contact with police in the last 12 months, 146 rated their satisfaction with the interaction

- 93 (59.7%) said they were very satisfied
- 37 (23.7%) indicated they were somewhat satisfied
- 11 (7.1%) were somewhat dissatisfied
- 15 (9.6%) reported that they were very dissatisfied

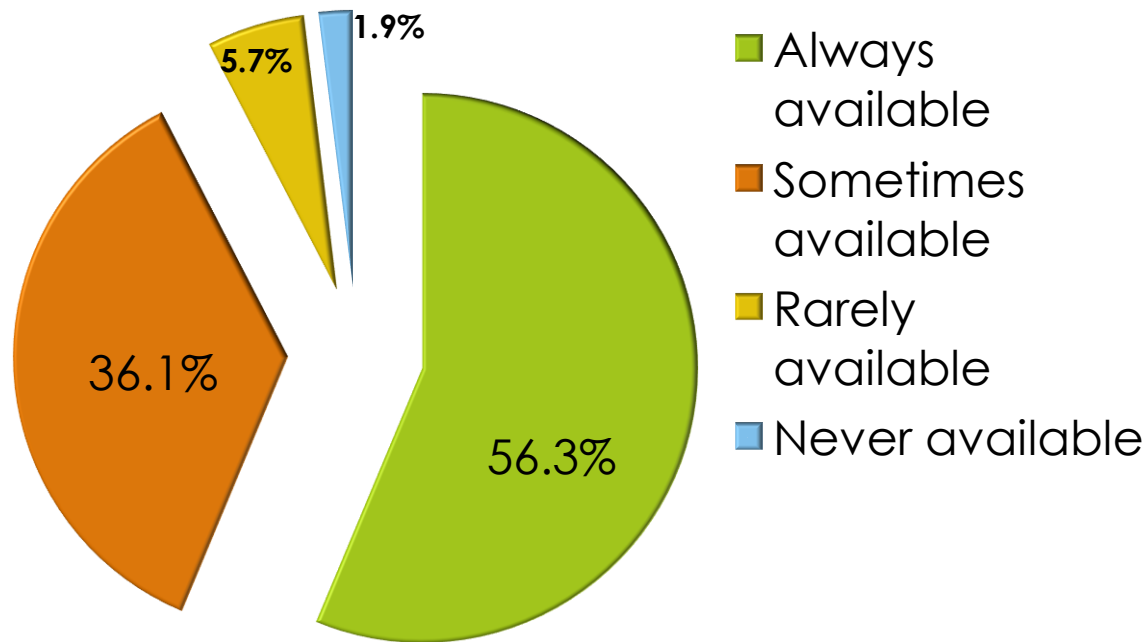


Availability: Urban Findings



Of the 1031 urban residents who responded to this question, 745 (72.3%) indicated that police were always available when needed, 249 (24.2%) thought police were sometimes available, 33 (3.2%) said police were rarely available and 4 (.3%) complained that police were never available when needed

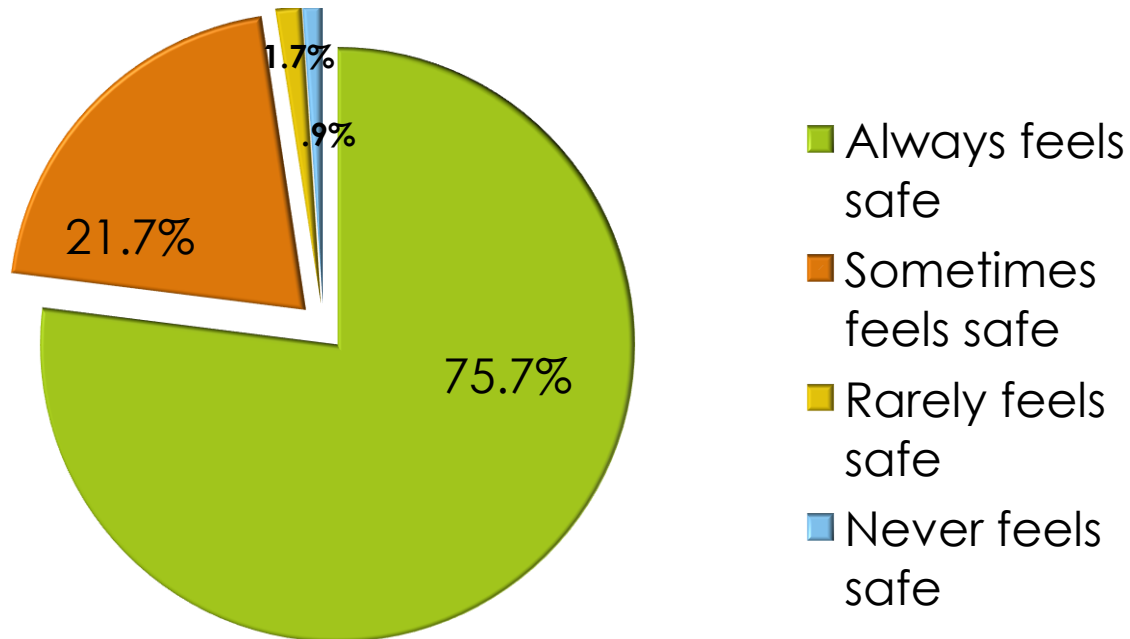
Availability: Rural Findings



Of the 316 rural residents who responded to this question, 178 (56.3%) indicated that police were always available when needed, 114 (36.1%) thought police were sometimes available, 18 (5.7%) said police were rarely available and 6 (1.9%) complained that police were never available when needed

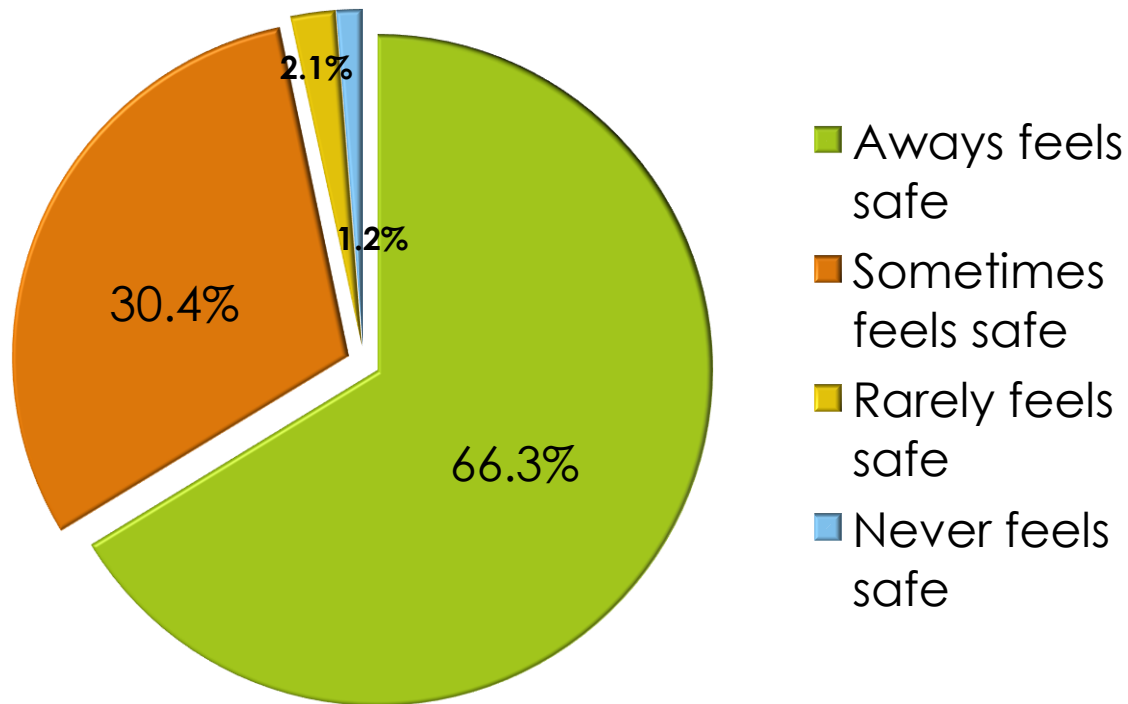
Sense of Safety: Urban Findings

Of the 1124 urban respondents, 851 (75.7%) indicated they always feel safe, 244 (21.7%) said they sometimes feel safe, 19 (1.7%) disclosed that they rarely feel safe and 10 (.9%) intimated that they never feel safe



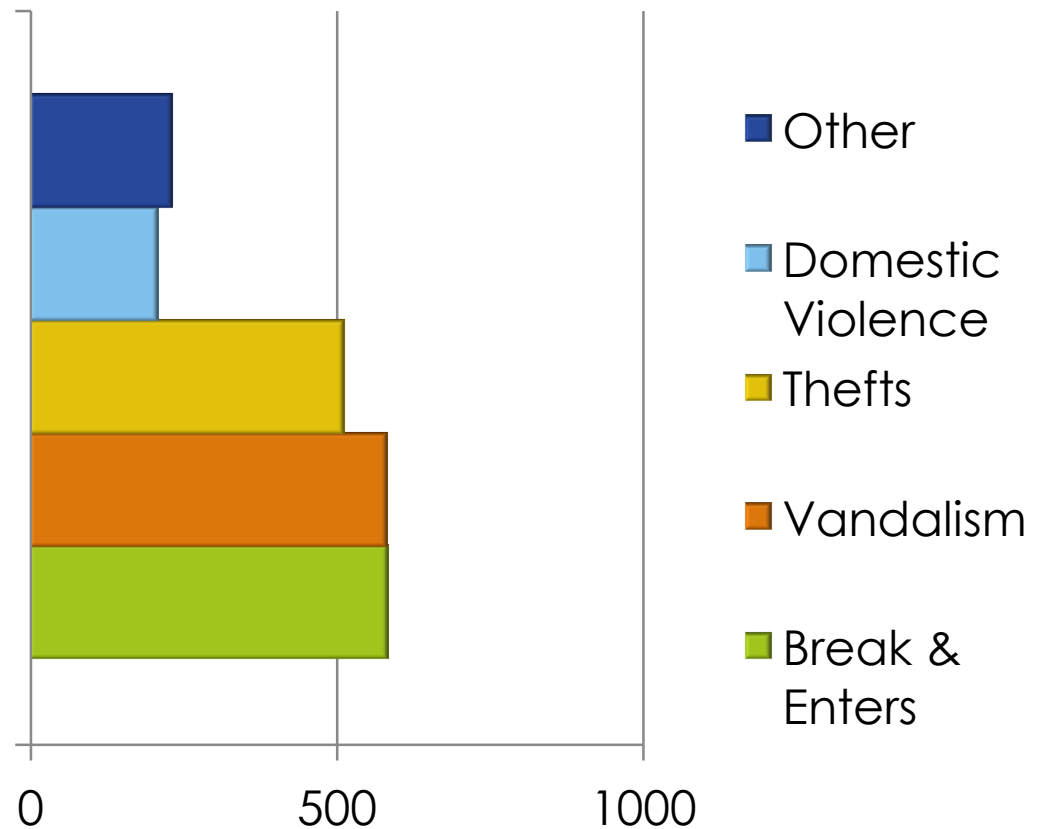
Sense of Safety: Rural Findings

Of the 326 rural respondents, 216 (66.3%) indicated they always felt safe, 99 (30.4%) said they sometimes felt safe, 7 (2.1%) disclosed that they rarely felt safe and 4 (1.2%) intimated that they never felt safe



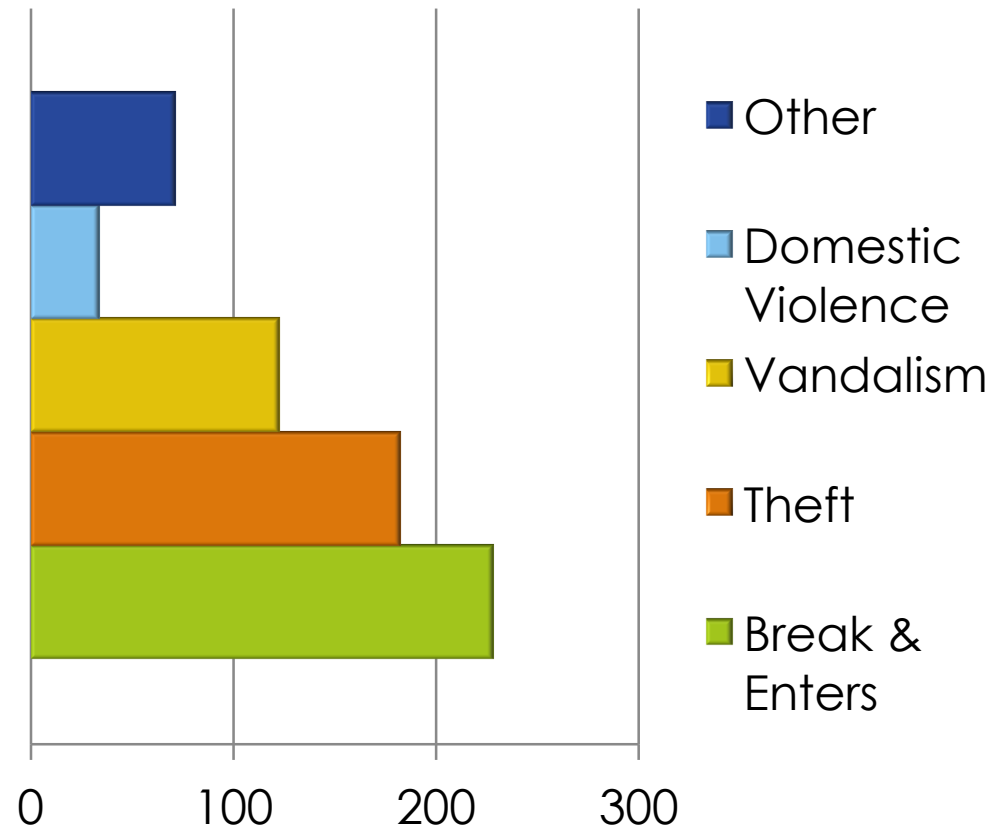
Areas of Concern: Urban Findings

- 583 (49.9%) of urban survey respondents indicated break & enters were an area of concern for them
- 581 (49.7 %) said they were concerned about vandalism
- 511 (43.8 %) said theft was a concern
- 206 (17.6%) voiced concern about domestic violence
- 230 (19.7%) indicated that they had other areas of concern, chief among them was illegal drug activity



Areas of Concern: Rural Findings

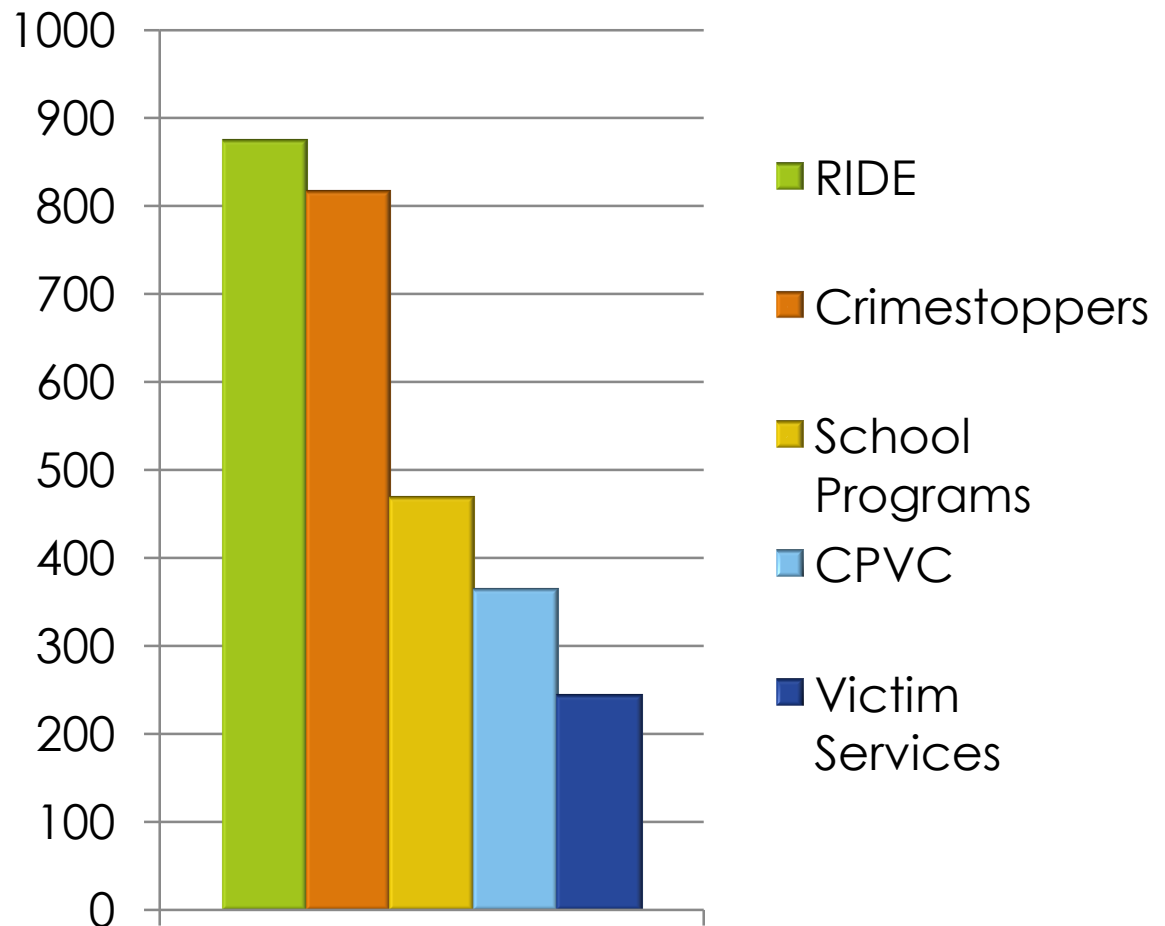
- 228 (65.1%) of rural survey respondents indicated break & enters were an area of concern for them
- 182 (52 %) said they were concerned about theft
- 122 (34.9 %) said vandalism was a concern
- 33 (9.4%) voiced concern about domestic violence
- 71 (20.3%) indicated that they had other areas of concern and again, chief among them was illegal drug activity



Police Programs: Urban Findings

Of 1168 urban respondents -

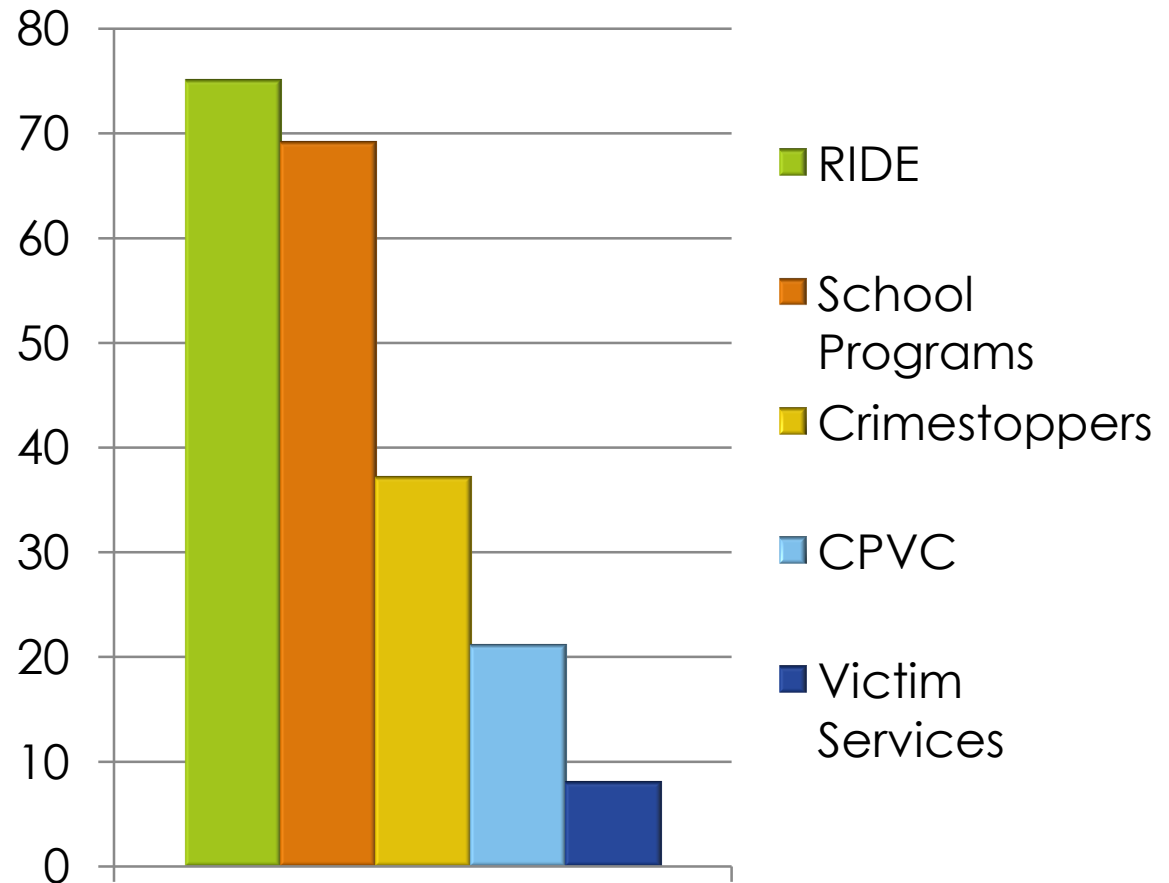
- 873 (74.7%) indicated that they were familiar with the RIDE program
- 816 (69.9%) knew about Crimestoppers
- 467 (40.0%) were aware of school programs
- 363 (31.1%) knew of the Community Policing Volunteer Committee
- 243 (20.8%) were familiar with victims services



Police Programs: Rural Findings

Of 350 rural respondents -

- 75 (10.6%) indicated that they were familiar with the RIDE program
- 69 (19.7%) knew about school programs
- 37 (10.6%) were aware of Crimestoppers
- 21 (6%) knew of the Community Policing Volunteer Committee
- Only 8 (2.3%) were familiar with victims services

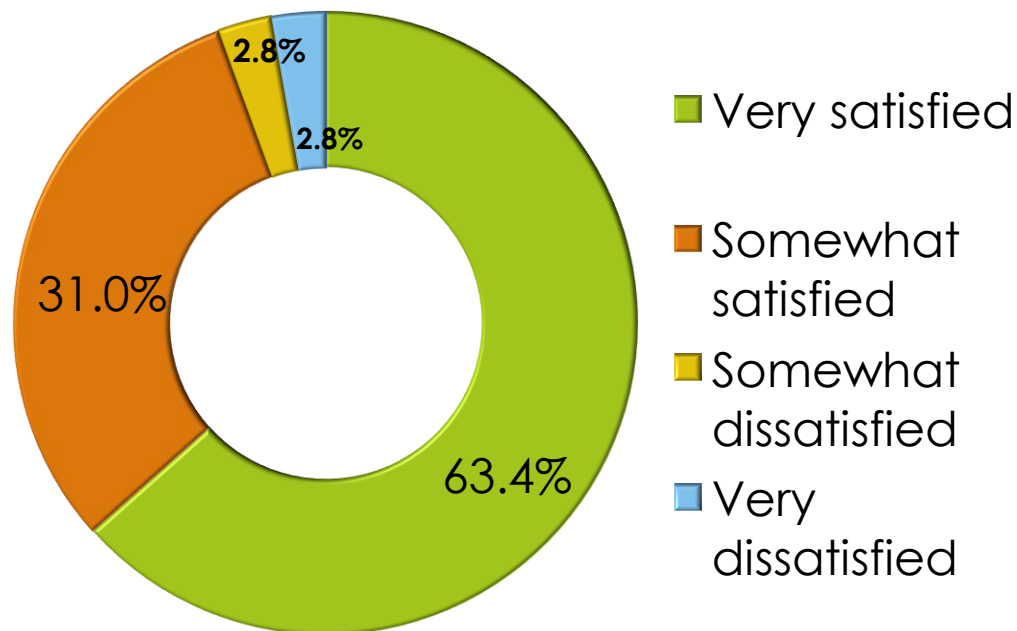


Overall Satisfaction with Police Services: Urban Findings

1006 urban respondents rated their overall satisfaction with police services

Of these -

- 638 (63.4%) were very satisfied
- 312 (31.0%) were somewhat satisfied
- 28 (2.8%) were somewhat dissatisfied
- 28 (2.8%) were very dissatisfied

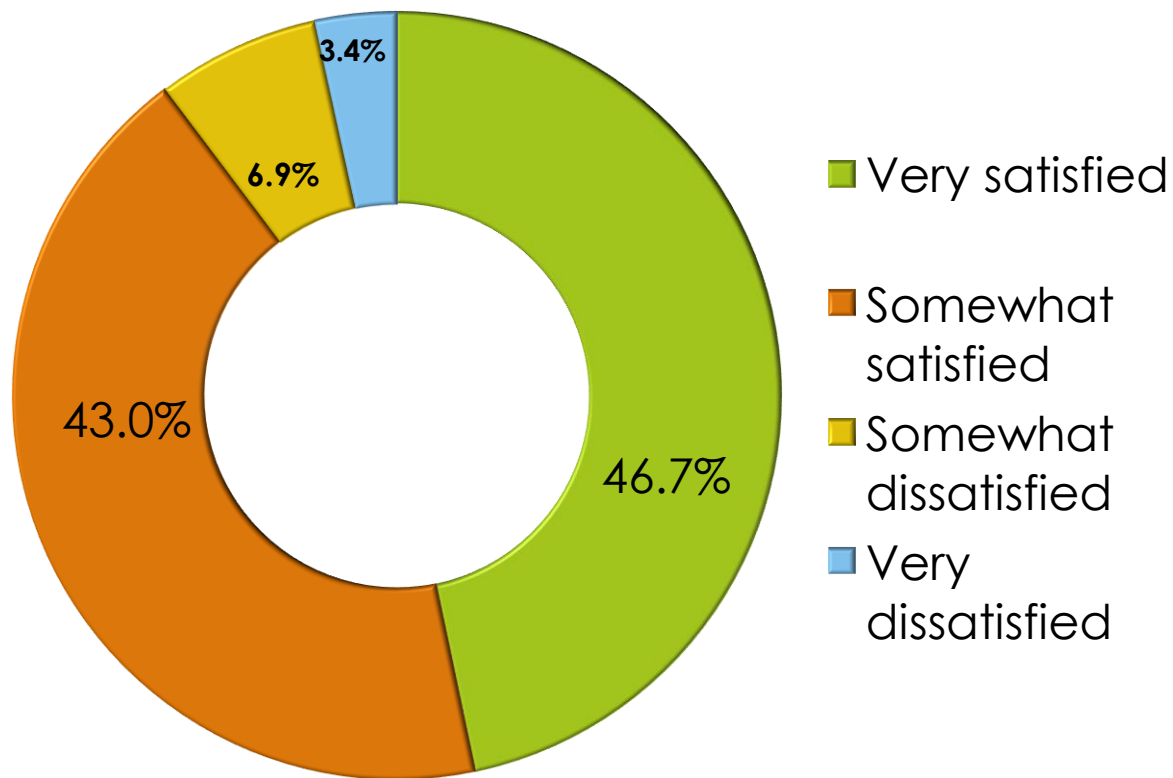


Overall Satisfaction with Police Services: Rural Findings

291 rural respondents rated their overall satisfaction with police services

Of these -

- 136 (46.7%) were very satisfied
- 125 (43.0%) were somewhat satisfied
- 20 (6.9%) were somewhat dissatisfied
- 10 (3.4%) were very dissatisfied



Priorities

Urban and rural respondents shared eight of their top ten priorities, though they ranked them differently. The shared priorities are highlighted in the tables below.

Urban Priorities	# out of 1168	%	Ranking
Increase visibility of police	164	14.0	1
Keep the cost of policing down	123	10.5	2
Reduce illegal substance abuse	107	9.2	3
Reduce break & enters	71	6.1	4
Reduce vandalism	69	5.9	5
Improve road safety (not including speeding and drinking & driving)	60	5.1	6
Increase school/community education programs	57	4.9	7
Reduce drinking & driving	53	4.5	8
Improve accountability & approachability of PHPS members	42	3.6	9
Address youth issues	41	3.5	10

Priorities

Rural Priorities	# out of 350	%	Ranking
Reduce illegal substance abuse	40	11.4	1
Reduce break & enters	34	9.7	2
Keep the cost of policing down	30	8.6	3
Reduce drinking & driving	21	6.0	4
Reduce speeding	21	6.0	4
Address youth issues	20	5.7	5
Increase visibility of police	19	5.4	6
Reduce vandalism	18	5.1	7
Focus on crime prevention	17	4.9	8
Improve road safety (not including speeding or drinking & driving)	17	4.9	8

Specific Comments

(not captured under Priorities)

- 37 urban respondents indicated that they wished to continue to be policed by a local police service
- 8 rural respondents made clear their hope that the OPP would continue to police Ward 2
- comments specific to youth indicated concerns regarding animal abuse, bootlegging of cigarettes and alcohol, prostitution and the environmental practices of police